MULTIMEDIA UNIVERSITY

STUDENT ID NO

MULTIMEDIA UNIVERSITY

FINAL EXAMINATION

TRIMESTER 1, 2022/2023

BMG1614 – MANAGEMENT

(All sections/Groups)

24 NOVEMBER 2022
9.00 am -12.00 pm
(3 Hours)

INSTRUCTIONS TO STUDENT

1. This question paper consists of 2 pages.
2. Attempt **ALL** questions. The distribution of the marks for each question is given.
3. Please write all your answers in the Answer Booklet provided.

QUESTION 1

a) Discuss the purpose of organizing. (10 marks)

b) Departmental is the basis by which jobs are grouped together. Briefly explain **FIVE (5)** types of departmentalization. (15marks)

QUESTION 2

Explain the steps in recruitment process and discuss the specific activities involve for each step. (25marks)

QUESTION 3

a) Explain the steps in the change process. (15 marks)

b) In your opinion, discuss how managers can handle resistance to change among staff. (10 marks)

QUESTION 4

Explain the communication process with relevant examples and discuss how noise can disrupt this process. (25 marks)

End of Paper